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February 9, 2012

*Via ERF and U.S. Mail*

Debra Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

Re: **DG 06-107 – Granite State Electric Company  
2011 Annual Residential Customer Satisfaction Survey**

Dear Ms. Howland:

In compliance with Order No. 24,777 issued in the above-referenced docket, enclosed for filing with the Commission please find Granite State Electric Company d/b/a National Grid's Annual Residential Customer Satisfaction Survey for 2011.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Very truly yours,

Jinjue Pak

JP:ds

Enclosures

cc: Meredith Hatfield, Esq.  
Amanda Noonan  
Celia O'Brien, Esq.